

Attendance. Simplified.

Privacy Policy

(This document was last updated on the 6th March 2023)

Contact Details

Name: Fizzy Newt Solutions Ltd

E-mail: hello@fizzynewt.com

The type of personal information we collect.

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- The school or university where you work.
- Login details (where a personal user account is created within one of our products)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- You have notified us that you are interested in our products and wish to be contacted.
- You complete the contact form on our website with a question or message regarding our products.
- You have registered for a product demonstration.

We also receive personal information indirectly, from the following sources in the following scenarios:

- We may contact your school or university to enquire about your current attendance management solutions or other relevant products. We may be provide with your contact information if you are the appropriate person to talk to in this regard.
- Your contact information may be publicly available on your school or universities website. We may view this information if appropriate.

We use the information that you have given us in order to

- Contact you regarding our products and services.
- Respond to you question or message you sent us.
- Provide you with a user account to give you a personalised demonstration of our products.

We do not currently share your information with any other third parties. We will notify you if this ever changes.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent. You are able to remove your consent at any time. You can do this by contacting hello@fizzynewt.com
- (b) We have a legitimate interest.

How we store your personal information

Your information is securely stored and access to it is limited to responsible personnel.

We keep Personal identifiers, contacts, characteristics and place of work for as long is necessary.

We will then dispose your information by permanently deleting it from any digital storage location and destroying any physical media where applicable.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at hello@fizzynewt.com if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at hello@fizzynewt.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: https://www.ico.org.uk